



KARL STORZ Endoscopy India Private Ltd. • 28, Barakhamba Road • New Delhi-110 001

QUALITY POLICY

Management of KSEIPL is committed to:

- Enhance customer satisfaction by providing quality services related to the "Installation, Maintenance, Inspection & Repair Services for Equipment and Instrument used for Endoscopic Procedures" all the time.
- · Comply with applicable requirements related to the products and services of the organization.
- · Maintain effectiveness of the quality management system by regular monitoring and measurement of the established processes.
- Continually improve the quality management system processes by establishing and reviewing the quality objectives.

Our quality policy will be characterized by:

- Well-developed processes
- Prompt services
- Timely deliveries
- Technical support

Hemant Anand

General Manager - South Asia

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